

To: PROFUND® Users in All States

FROM: Jerry T. Gorman
DATE: July 25, 2001

RE: Important Notice on ProFUND and Windows 2000 and Windows Millennium Edition

Progress Report on the Future of PROFUND

## PROFUND® AND WINDOWS 2000 OR WINDOWS MILLENNIUM EDITION

ATG's Help Desk has fielded numerous problem reports from members who try to run ProFUND on Microsoft's recently released Windows Millennium Edition (Me) operating system. Windows Me does not support native mode MS-DOS applications, which means if you have a new computer with Me installed, PRoFUND will not function properly. There are similar problems with Windows 2000. ATG is not able to provide support for ProFUND installations on Windows Me or Windows 2000.

If you are considering an upgrade to your Windows operating software or the purchase/lease of new hardware for use with PROFUND or any other DOS application, you must order Microsoft Windows 98 Second Edition (SE). If you are ordering though ATG's Computer Leasing Program or directly from Dell Computers, you must select a computer model that is available with Microsoft Windows 98 SE. If you need assistance, see the enclosed Computer Leasing Program flyer or contact Charlie Howard at 800.252.5206, ext. 136.

## WINDOWS-BASED POLICY AND CLOSING SYSTEM FOR MEMBERS

This incompatibility highlights ATG's long-suffering PROFUND dilemma and we want to give members an update and some hope for the future. ATG, with the assistance of outside consultants, is currently exploring two different approaches to providing a Windows-based policy and closing system for members:

- PROFUND Re-write | Specifications for PROFUND 3 have been delivered to three software development firms to analyze and bid on assistance in re-writing the program to make it more stable.
- Existing Software | Requirements have been given to four third-party vendors of nationally-used title policy and closing software systems to see how *their* products meet the requirements of ATG and our agents.

All bids and presentations will be completed in the upcoming weeks. We will have more news for members later this summer. Our number one goal is to provide members with a high quality system as soon as practical.

In the meantime, if you have PROFUND questions, contact Renee Wright at the ATG Help Desk, 888.776.4420 or profundhelp@atgf.com. Thank you.

Sincerely.

Jerry 7. Gorman

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